

**DATA SHEET**

# FortiVoice™ Cloud Unified Communications

## One Platform for Communication Efficiency

FortiVoice Cloud is a secure cloud-based unified communications (UC) solution that is fast to deploy and easy to activate, whether users are in the office, at home, or on the move. With simple FortiVoice Cloud web-based management, plug-and-play-ready FortiFone IP phones, and intuitive softclients for smartphones and computers, users can start communicating with their teams and customers within minutes. FortiVoice Cloud delivers reliable services and quality communications that empower business of all sizes to connect their users through a single, secure communications platform.



### All-Inclusive, Affordable Communications

FortiVoice Cloud has everything users need to get work done, with simple subscriptions and only paying for needed call paths. It includes integrated calling, conferencing, and chat to boost employee productivity, without the premium price.

### Enterprise-grade Quality of Service

FortiVoice Cloud services and data centers are protected and monitored by the broad Fortinet security ecosystem to deliver the highest uptime standard possible.

### Simplified Management

The FortiVoice Cloud intuitive web console allows IT to simplify configuration across offices, devices, and users. Cloud-ready plug-and-play FortiFone devices and the mobile-ready softclient make it easy to set up and activate quickly.

### End-to-end Secure Protection

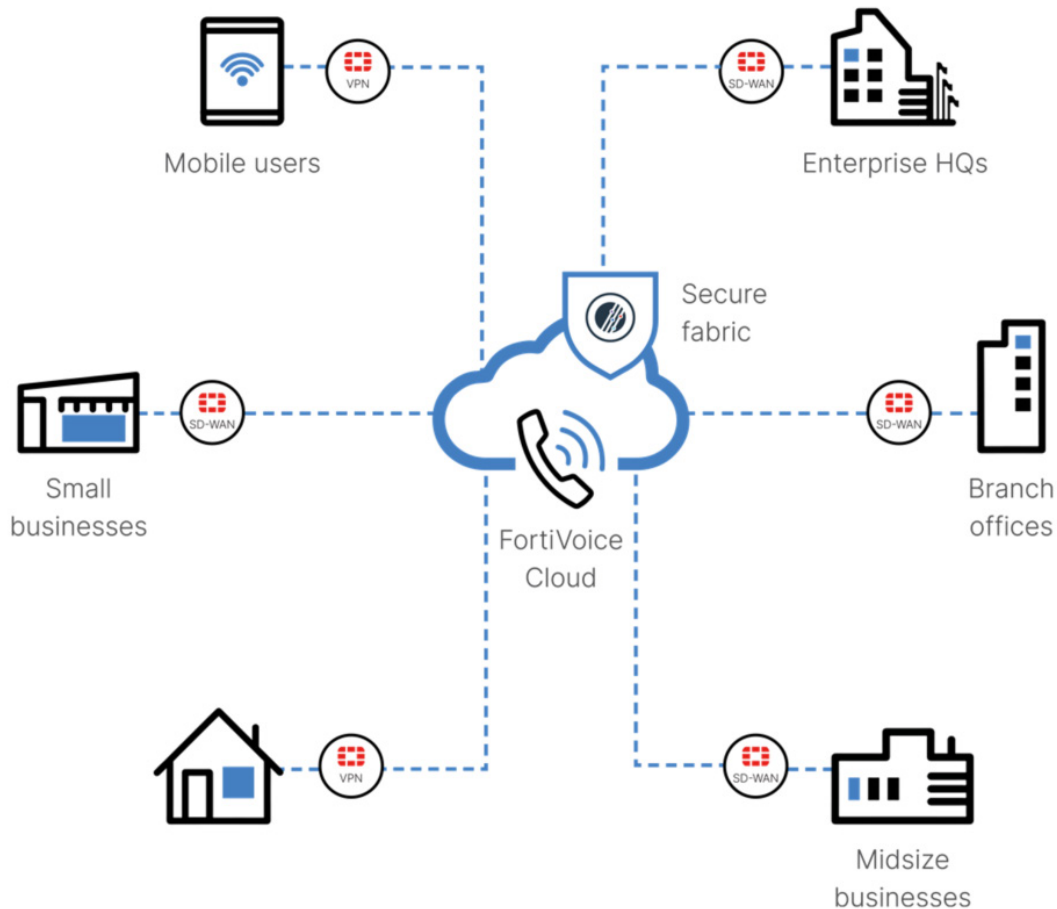
As a recognized security leader by Gartner and many other industry analysts, Fortinet is the only vendor with integrated, end-to-end security protection from network infrastructure to phone communications.

## Highlights

- Connects everyone with one integrated solution
- Offers simple phone system management from an intuitive web portal, from anywhere
- Offers unlimited U.S. and Canada calling\* from a secure cloud communications solution
- Allows calling from a preferred device using the same business phone number
- Provides real-time collaboration with chat and conferencing
- Sends and receives faxes without a fax machine
- Ensures protection with the broad, comprehensive Fortinet security ecosystem

## FORTIVOICE CLOUD BENEFITS

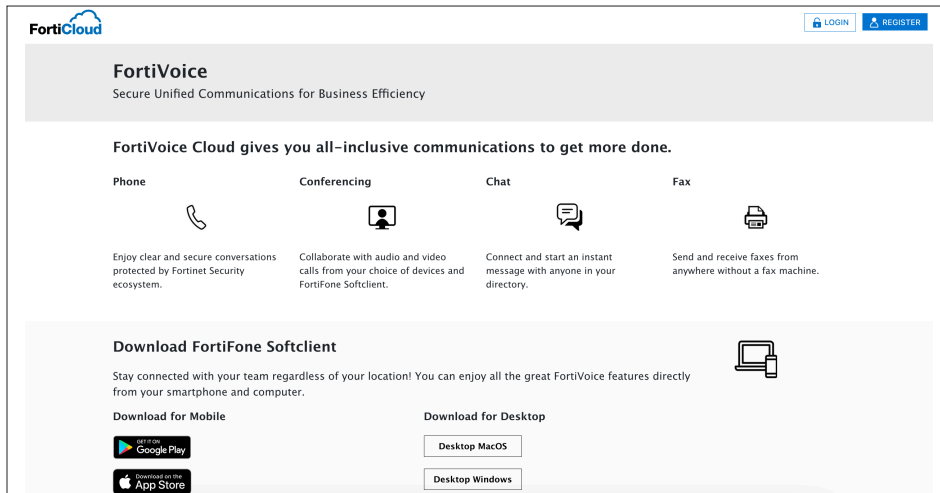
<b>Secure Communications</b>	Enriched security features, encryption options, and policy management prevent unauthorized access and protect conversations and data.
<b>Quick Deployment</b>	Subscription-based solution does not require PBX installation or technical expertise. FortiVoice Cloud can be deployed and activated within minutes.
<b>Comprehensive Features</b>	All-in-one solution with HD voice, conferencing, chat, fax and more, unifies communications for better employee productivity.
<b>Mobile Friendly</b>	Intuitive FortiFone Softclient for mobile and desktop helps employees stay connected with their preferred devices from everywhere.
<b>Always-on Connectivity</b>	World-class performance and 24/7 reliability across locations with protection from the broad Fortinet security ecosystem.
<b>Scalable Platform</b>	Superior flexibility enables businesses to add extensions and call paths on demand as they to grow.
<b>Plug-and-Play IP Phones</b>	Cloud-ready FortiFone devices are auto-provisioned to work with FortiVoice Cloud seamlessly, and plug in to the network then activate.



FortiVoice Cloud delivers secure communications and reliable services, protected and monitored 24/7 by the Fortinet security ecosystem




## Optimal Employee Productivity and Business Efficiency



**FortiVoice**  
Secure Unified Communications for Business Efficiency


FortiVoice Cloud gives you all-inclusive communications to get more done.

**Phone**




Enjoy clear and secure conversations protected by Fortinet Security ecosystem.

**Conferencing**




Collaborate with audio and video calls from your choice of devices and FortiFone Softclient.

**Chat**



Connect and start an instant message with anyone in your directory.

**Fax**



Send and receive faxes from anywhere without a fax machine.

**Download FortiFone Softclient**

Stay connected with your team regardless of your location! You can enjoy all the great FortiVoice features directly from your smartphone and computer.

**Download for Mobile**

GET IT ON Google Play

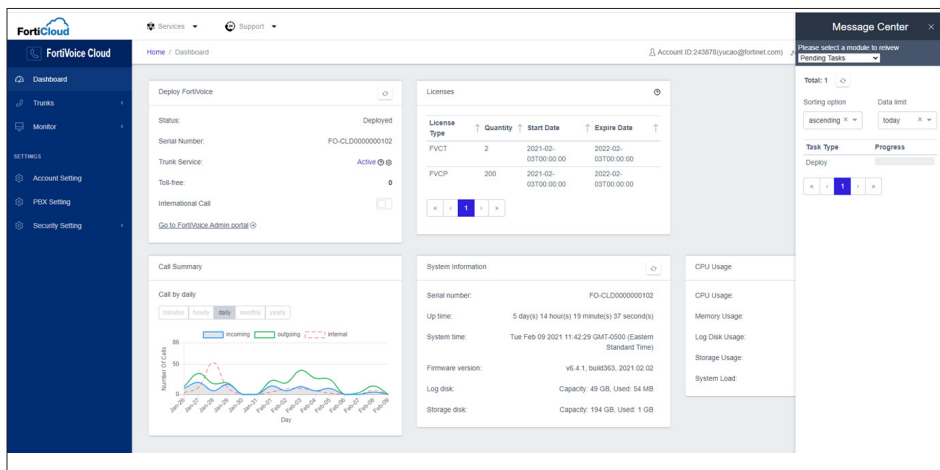
Download on the App Store

**Download for Desktop**

Desktop MacOS

Desktop Windows

FortiVoice Cloud delivers an all-in-one solution with secure calling, conferencing, chat, and fax. Its web-based console makes it easy to access phone systems from anywhere.



**FortiVoice Cloud** Dashboard

Account ID: 24387@yxcad@fortinet.com

**Deploy FortiVoice**

Status: Deployed

Serial Number: FO-CLD000000102

Trunk Service: Active

Toll-free: 0

International Call: [Off]

**Licenses**

License Type	Quantity	Start Date	Expire Date
FVCT	2	2021-02-03T00:00:00	2022-02-03T00:00:00
FVCP	200	2021-02-03T00:00:00	2022-02-03T00:00:00

**Message Center**

Total: 1


Sorting option: ascending

Task Type: Progress

Deploy: [1]

**Call Summary**

Call by daily



**System Information**

Serial number: FO-CLD000000102

Up time: 5 day(s) 14 hour(s) 19 minute(s) 37 second(s)

System time: Tue Feb 09 2021 11:42:29 GMT-0500 (Eastern Standard Time)

Firmware version: v5.4.1, build363, 2021.02.02

Log disk: Capacity: 49 GB, Used: 54 MB

Storage disk: Capacity: 194 GB, Used: 1 GB

**CPU Usage**

CPU Usage:

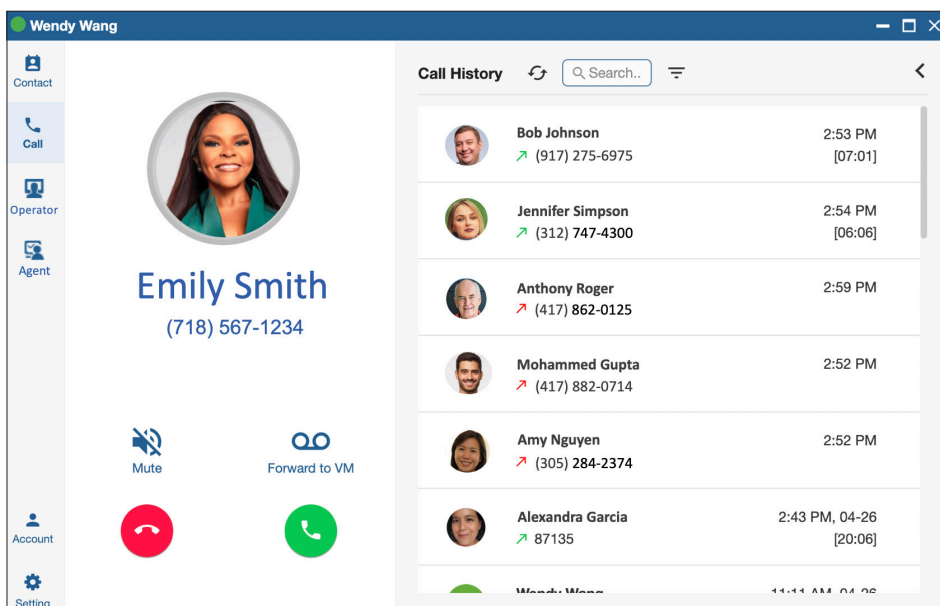
Memory Usage:

Log Disk Usage:

Storage Usage:

System Load:

FortiVoice is easy to deploy and quick to activate, and offers single-pane-of-glass visibility across locations, users, and devices.



**Wendy Wang**

Contact

Call

Operator

Agent

**Emily Smith**  
(718) 567-1234

Mute

Forward to VM

Account

Setting

**Call History**

Contact	Time
Bob Johnson (917) 275-6975	2:53 PM [07:01]
Jennifer Simpson (312) 747-4300	2:54 PM [06:06]
Anthony Roger (417) 862-0125	2:59 PM
Mohammed Gupta (417) 882-0714	2:52 PM
Amy Nguyen (305) 284-2374	2:52 PM
Alexandra Garcia 87135	2:43 PM, 04-26 [20:06]
Wendy Wang	11:11 AM, 04-26

Users can install the FortiFone Softclient on their smartphones and computers for quality and reliable communications features from FortiVoice Cloud.



## KEY FEATURES

All-in-one communications solution for any size business.

### Phone System

- Auto attendants
- Dial-by-name directory
- Ring groups
- Music on hold
- Scheduled call handling
- Call reporting
- Click-to-dial
- Follow-me
- Automatic hotline
- Direct inward dialing (DID)
- Individual voicemail
- Group voicemail
- Voicemail to email
- Call queue
- Call barge
- Line/extension appearance
- Rule-based dial plan
- Call detail record logging
- Personal blocklist
- Multilingual
- Calendar-based schedule

### Phone Services

- Unlimited North America calling\*
- Selection of toll-free and local numbers
- International numbers for over 180 countries and territories with affordable rates

### Calling

- Mute/unmute
- hold/unhold
- Call transfer
- Call park
- Call forward
- Three-way calling
- Intercom
- Caller ID modification
- Personal/system speed dials
- Emergency call notification and presence
- SIP forking/ twinning

### Collaboration

- Presence
- Chat/Instant messaging
- Call conference/bridge
- Video calling
- Microsoft Teams integrations

### Fax

- Send and receive without a fax machine
- Fax to email
- Fax archive/remote storage
- Automatic fax detection

### Management

- Web-based management portal
- Customizable web appearance
- Password policy enforcement
- Single Sign-on
- Real-time call-status monitoring
- User privileges
- SMDR
- Alert email for system events

### Security

- Multi-factor authentication
- LDAP, RADIUS, SAML
- HTTPs auto-provisioning
- IP phone endpoint-based certificate validation
- SIP over TLS 1.3 and SRTP

### Mobility

- Mobile Softclient for Android and iOS
- Desktop Softclient for Mac and Windows

\*Unlimited calling is available within the continental U.S. and Canada, excluding Alaska and the Northwest Territories, Canada.



## ORDER INFORMATION

Product	SKU	Description
FortiVoice Cloud	FC-10-FOCLD-363-02-DD	FortiVoice Cloud Standard Extension.
	FC-10-FOCLD-364-02-DD	FortiVoice Cloud Premium Extension.
	FC1-10-FOCLD-366-02-DD	Stackable license for 2 FortiCall VoIP trunks for the FortiVoice Cloud.
	FC2-10-FOCLD-366-02-DD	Stackable license for 10 FortiCall VoIP trunks for the FortiVoice Cloud.



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